

How DocVu.Al **Revolutionized Order to Cash Process** for a **Leading Pharma Company**





Challenges and Opportunities



Fragmented and Complex AR Process



Complex AR processes contributed to inaccuracies in individual balance calculations and resulted in heightened risk of losing customers to competitors. The use of multiple ERP platforms and the lack of unified data impeded efficient data flow across the organization, resulting in bottlenecks.





Disparate ERP Systems ج ا

Customer Dissatisfaction

There was customer dissatisfaction due to data inaccuracies in individual balance calculations caused by fragmented systems.

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Customized Solution



AI/ML

Using AI/ML technologies, DocVu.AI delivered a customized solution to address the challenges faced by the pharma company.



By integrating with the existing ERP systems, the organization achieved seamless data exchange and improved data flow across its operations.

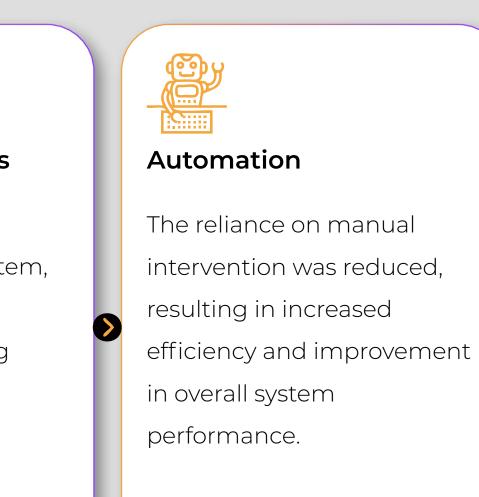


Governance Systems

By implementing a robust governance system, DocVu.Al optimized the exception-handling process, leading to prompt and efficient resolution of customer concerns.

DocVu.AI's customized solutions effectively revolutionized the Order to Cash process for the pharma company.

- DocVu.AI brought transformative change to the company's AR processes through ERP integration, AI and ML technologies, and a robust governance mechanism.
- Automation of manual tasks, precise data extraction, and proactive exception management led to enhanced accuracy, increased cash collection, and reduced customer complaints.
- The streamlined and efficient AR system was achieved with DocVu.AI's data analysis, template-less document processing, and semi-structured data handling.





Accuracy

DocVu.AI's customized solution resulted in precise data extraction, and along with proactive exception handling led to enhanced accuracy and reduced customer complaints.













Turn Around Time (TAT)

Data Analysis Integration with ERP









3-Way Auto Match

Cash Collection

Template-less Documents

Semi-structured Data Processing



More about DocVu.Al

DocVu.AI is a cutting-edge cloud-based platform that utilizes the latest AI and ML technologies to provide intelligent document processing capabilities. By accurately converting documents into data, DocVu.AI enables faster, more reliable, and more precise document processing. With intelligent document indexing and extraction, it boasts an accuracy rate of over 99%.

One of the significant benefits of DocVu.AI is its ability to automate finance and accounting processes, resulting in improved data quality, accuracy, and enhanced customer service. Its advanced features support two-way and three-way invoice and purchase order matching for managing financing, payments, and receivables, including signature matching, future cash flow forecasting, collateral valuation, and verification. The platform also provides a comprehensive 360-degree view of collaterals across the organization, leading to greater control and transparency of critical information in a single, centralized location.

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